

Industry Qualifications

National and Scottish Vocational Qualifications

Carry and Deliver Goods

Introduction

NVQs (SVQs in Scotland) are practical work-based qualifications that are recognised by employers and colleges throughout the UK. They are awarded to people who have proved their skill, knowledge and understanding of all aspects of their job. This means these qualifications will demonstrate that an employee is occupationally competent in their job role. A range of S/NVQs have been developed in order to meet the current and future skill demands of the Logistics sector.

The qualification – Carry and Deliver Goods

In consultation with the freight logistics industry, awarding bodies and other partners, Skills for Logistics have developed a Carry and Deliver Goods S/NVQ. This is a Level 2 qualification aimed at drivers of vans and motorcycles whose job role involves multi-drop deliveries, customer interaction and in some cases, dealing with financial transactions. They must show a sufficient level of competence to complete all 6 mandatory units plus 1 of 2 optional units to obtain this qualification. These units include demonstrating the ability to work effectively with colleagues and customers, planning routes and the delivery and collection of goods and materials. There are 3 additional units that can be chosen, which depend on whether they are relevant to the employee's role. A full list of units is shown overleaf.

Employees are encouraged to achieve as many units against which they can demonstrate competence and not just the minimum number required for a full award.



Level 2

Mandatory units

- Contribute to effective working relationships
- Maintaining the safety and security of the load, self and property
- Contribute to the provision of customer service
- Complete pre-journey and post-journey procedures
- Planning the route and timing for the delivery and collection of loads
- Transport goods and materials

Optional units – select 1 unit

- Handling goods and materials
- Handling goods (Motorcycle and pedal cycle)

Additional units

- Dealing with payment transactions
Operate specialised plant and machinery to performance requirements
- Lifting and transferring
- Lift, transfer and position loads

Candidates must obtain all 6 mandatory units plus 1 optional unit for a full award

